



NOT JUST ANY APP
IT'S A
"SUPER APP"
FOR HOSPITALITY

UNLOCK THE POTENTIAL OF MULTIPLE FEATURES BUNDLED INTO ONE POWERFUL, ALL-IN-ONE PLATFORM.

Let your Guests experience the real hospitality from Pre Stay to Re Stay.

Within the evolving hotel and resort landscape, Dsuite integrates advanced technologies to enhance every guest touchpoint, from pre-arrival to post-stay. It offers customized experiences through data-driven insights and ensures guest comfort and satisfaction. This tech-savvy approach is balanced with a commitment to maintaining the human touch, empowering staff to exceed guest expectations. If you are a modern hotel owner or aspire to be one, Dsuite is a must have in your property.

WE ARE SEASONED PROFESSIONALS

Dsuite is a division of Dots Information System, having over a decade of experience in providing digital solutions and consultations for the hospitality and security industries. With a global customer base spanning Europe, the Middle East, Asia, and Latin America, we understand that the world, and particularly the hospitality and security sectors are constantly evolving. Dsuite is an endeavour to address this constant change while making the lives of hotel and resort stakeholders and guests, easy and smooth sailing.



SUPER SIX FROM DSUITE

We offer six cutting-edge, technology-driven features that will revolutionize your operations, saving you valuable time and resources.

Comprehensive Guest Journey Management From pre-arrival to post-departure, Dsuite covers every aspect of the guest experience, ensuring seamless interactions and superior service.

Advanced Technology Integration Utilizing cutting-edge technology, Dsuite offers features like automated check-in/check-out, in-room controls, and personalized service requests, all while maintaining top-level security.

Personalized Luxury Dsuite tailors experiences to individual guest preferences, providing a unique and memorable stay for each guest using AI technology.

Real-Time Communication Our platform facilitates instant communication between guests and hotel staff, ensuring quick responses and high-quality service.

Efficient Operations Dsuite streamlines hotel operations, improving efficiency in housekeeping, maintenance, and guest services.

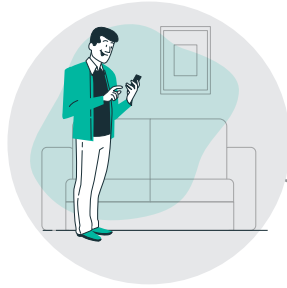
Data-Driven Insights Leverage comprehensive analytics to continuously enhance service quality and operational performance.

OUR DUAL-FOCUSED STRATEGY FOR HOSPITALITY

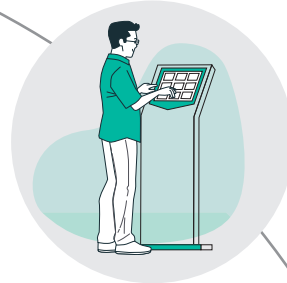
Tech with a Human Touch: Dsuite blends cutting-edge technology with genuine human interaction, embodying the essence of true hospitality.

Expert-Driven: Crafted by seasoned hospitality pros, Dsuite is more than just a tool—it's a tailor-made solution for the industry.

PRE-ARRIVAL



SELF CHECK-IN



ASSISTED CHECK-IN



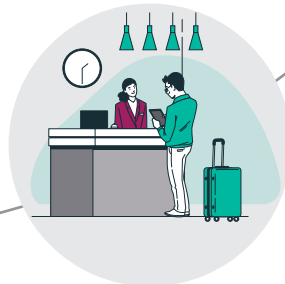
IN ROOM SERVICE



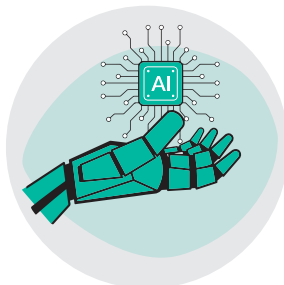
F&B ASSIST



PAPER FREE CHECK-OUT



CENTRAL BI SYSTEM



Dsuite GUEST APP

The Dsuite Guest App is a flexible application that can be used as both a native mobile app and a web-based app. This app can be easily customized to match the hotel's branding and includes a wide range of features aimed at enhancing the guest experience from booking to check-out, enabling a fully contactless journey.

Key features

Branding Customization The app can be white labeled for Hotel chains to integrate into their own app offering a consistent and personalized experience for guests.

Comprehensive Guest Journey Management The app supports the entire guest journey with functionalities such as:

- Booking
- Manage Booking
- Pre-Check-In
- ID Document Scanning
- Electronic Registration Card
- Payment Integration
- Mobile Room Keys and Access Control
- In-Room Guest Amenities Control
- In-Room Service Control
- eFolio
- Check-In Reservation
- Check-Out Reservation

Integration with Hotel Systems

The Dsuite Guest APP works with certified two-way integration with all major Property Management Systems (PMS), door lock systems, Guest Room Management Systems (GRMS), and payment gateway systems, ensuring seamless operation and connectivity.

Contactless Experience The app promotes a complete contactless guest journey, enhancing safety and privacy by reducing the need for physical interaction with hotel staff.

User-Friendly Interface Designed for ease of use, the app ensures that guests of all technology proficiency levels can navigate it effortlessly.

In short, Dsuite Guest APP not only enhances the overall guest experience but also improves operational efficiency for hotels, making it an essential tool in the modern hospitality industry.



Dsuite

SELF CHECK-IN & CHECK-OUT APP

This system allows guests to handle their check-in and check-out process, without having to interact directly with the hotel's front desk staff.

Key features

- User-Friendly Interface
- Efficient Check-In Process
- Streamlined Check-Out
- 24x7 Operation
- Secure Transactions
- Customization and Integration

The process

During Check-in

- Guests arrive at the kiosk and start the check-in process by entering their reservation details or scanning a QR code.
- The kiosk verifies the booking and prompts the guest to confirm personal information and preferences.
- Guests can choose available room upgrades or additional services if desired.
- Once confirmed, the kiosk issues a room key or keycard, and provides directions to the room.

During Check-out

- Guests access their bill on the kiosk, reviewing room charges and any additional expenses incurred during their stay.
- Payment can be made directly through the kiosk using a credit card or other payment methods.
- Upon completion, the kiosk processes the check-out, deactivates the room key, and prints a receipt.

With this technology, hotels can provide a seamless, modern check-in and check-out process that caters to the needs of today's tech-savvy travellers.





Dsuite

ASSISTED CHECK-IN AND CHECK-OUT APP

This innovative technology allows front office staff to check guests in and out via a mobile app, usable in locations like limousines, airports, elevators, and lounges, offering flexibility beyond the front desk.

Key features

- Mobile Functionality
- Comprehensive Operations
- Enhanced Guest Interaction
- Security and Integration
- User-Friendly Interface

Advantages

Ultra-Luxury Experience Enhances the guest experience by providing a personalized and seamless check-in and check-out process.

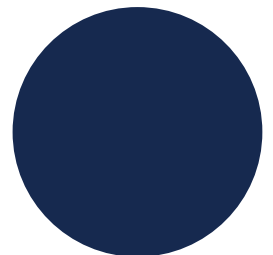
Operational Efficiency Streamlines front office operations, reducing wait times and improving overall efficiency.

Flexibility Allows agents to manage check-in and check-out processes from various locations, adding convenience for guests.

Data Security Ensures secure handling of transactions and guest data, compliant with industry standards.

Focused Information Access Limits access to only necessary information, reducing complexity and enhancing the user experience for both agents and guests.

Elevate your guests' experience with a world-class check-in and check-out process that exceeds expectations and sets new standards for luxury hospitality.



Dsuite ID DOCUMENT SCANNER APP

A robust solution for local legal compliance, particularly in hospitality. It streamlines capturing and processing ID documents, ensuring accurate and efficient data management.

Key Features:

- **Multi-Platform Compatibility**
- **Automated Document Processing**
 - **Scanning and Uploading:** Front office agents or guests can scan or upload ID documents directly into the app.
 - **Data Extraction:** The app automatically extracts all necessary information from the documents
 - **Data Integration:** Extracted data is seamlessly updated in the Property Management

System (PMS) or sent to local authorities as required.

- **Compliance and Security**
 - **International Standards Compliance:** Fully compliant with international privacy standards such as the General Data Protection Regulation (GDPR).
 - **Certified Interfaces:** Integrated and certified interfaces with leading PMS providers and government entities ensure reliable data exchange.
- **Efficiency and Accuracy**
 - **Error Reduction:** Minimizes manual errors by automating data entry.
 - **Time Saving:** Significantly reduces processing time compared to manual methods.

international legal requirements for ID verification and data handling.

Operational Efficiency Streamlines front office operations, reducing the workload on staff and allowing them to focus on guest services.

Data Security Protects sensitive personal information through advanced security measures, maintaining trust and compliance.

Improved Guest Experience Fast and accurate processing of ID documents enhances the check-in experience for guests.

The Dsuite ID Document Scanner App is tailored to meet the needs of businesses and organizations that require reliable ID document processing and compliance with privacy regulations.

Advantages

Enhanced Compliance

Ensures adherence to local and





Dsuite

PAPER FREE CHECK-IN APP

Streamline operations by
eliminating manual processes

Key features

- Digital Check-In and Check-Out
- Marketing Signage Platform
- Error Reduction
- Cost Savings
- PMS Integration
- Data Security

Advantages

- Enhanced Guest Experience
- Operational Efficiency
- Sustainable Practices
- Long-Term Storage and Accessibility

In the changing times where speed matters a lot, Dsuite Paper Free makes the Front Desk operations faster, safer, friendlier, and at the same time builds a satisfied guest base.



Dsuite F&B ASSIST APP

Food and Beverage (F&B) outlets are one of the most popular hang-out destinations for guests. This app is designed to streamline guest service

and smooth outlet operations, ensuring an unforgettable dining experience for customers while optimizing back-end processes for staff.

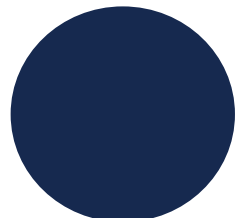
Key features

- Guest Identification via Room Key
- Reservation Package Validation
- Integration with POS Systems
- Order Placement and Payment
- Hybrid App Functionality

Advantages

- Enhanced Guest Experience
- Improved Information Security
- Great Operational Efficiency
- Ultimate Convenience
- Hardware Simplification

With Dsuite F&B Assist app, you can significantly improve operational efficiency and ensure more smiles of happiness from guests.



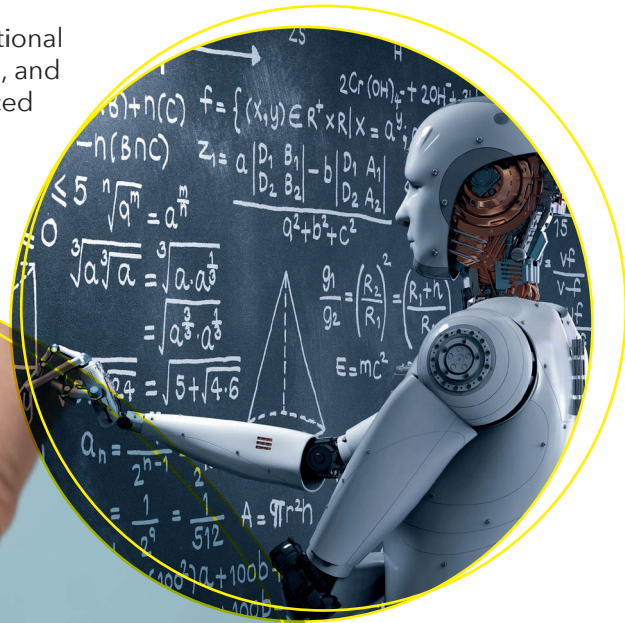
Dsuite CENTRAL BI SYSTEM

Unlock the power of your data to uncover trends that otherwise remain hidden. Create a centralized, single source of truth from your siloed guest data.

Key features

- User-Specific Reports and Dashboards
 - AI-Powered Forecasting
 - System Integration
 - Auto-Suggestions for Front Office (FO) Agents

Dsuite-Central BI System is designed to enhance operational excellence, strategic planning, and happy guests through advanced data analytics and AI-driven insights.



PARTNERING WITH TECH PIONEERS

- Oracle
- Shiji
- Prologic First
- IDS Next
- Adyen
- Network International
- Fiserv
- Midtrans
- Assa Abloj
- Onity
- Saflok
- HID
- Messerschmitt
- VDA

At Dots Information System, we have built strategic partnerships with some of the world's largest tech providers, underscoring our commitment to delivering the best-in-class solutions. Therefore, when clients choose Dots Information System, they are accessing the most innovative, reliable, and cutting-edge solutions available in the market. Our team's ability to integrate our offerings with these renowned technology platforms further enhances the value proposition for our customers, enabling them to leverage the combined expertise and capabilities of these industry leaders.

CONQUERING COUNTRIES. CONQUERING CONTINENTS.

Dots Information System has established an impressive global footprint, with its innovative technology solutions deployed across 500 hotels spanning four continents. From Brazil in Latin America to Germany and Russia in Europe to Middle East and Far East, our cutting-edge technology is

highly revered and respected within the world's most prestigious hotel and resort brands. This extensive international presence and the trust placed in our technology and consultation underscores Dot's commitment to delivering reliable and efficient solutions that enhance the guest experience

and operational excellence within the global hospitality industry. The widespread adoption of our technology across diverse regions and leading hotel groups is a testament to our innovative capabilities and the value we bring to our clients worldwide.



Dsuite Guest App-
Enterprise Suite of
Apps bundled in one
platform



UAE | SAUDI ARABIA | INDIA | SINGAPORE | UK

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